



Privacy Policy

We, **Kyoritsu insurance Brokers (Thailand) Ltd.** (“the Company”), are committed to protecting the data privacy of our customers. This Privacy Policy sets out how we collect, use and protect the personal data we obtain in the course of our business. It applies to personal data provided to us, and subject to laws of Thailand.

Definitions

Personal data

Information pertaining to a natural person which enables the identification of such natural person whether directly or indirectly, but does not include the information of deceased persons.

Sensitive personal data

any personal data related to racial, ethnic origin, political opinions, cult, religious or philosophical beliefs, sexual behavior, criminal records, health data, disability, trade union information, genetic data, biometric and other data which could impact to the owner of personal data according to the PDPA committee’s announcement.

Cookies

Text files with small pieces of data downloaded on to your computer when you visit a website, to keep log of your internet usage or website you visited.

Main purposes for collection, use and disclosure of personal data

Personal data is held by the Company for the following purposes:

To enable us to acquire or renew insurance policies for the Company’s customers;

To assess ongoing insurance needs of the Company’s customers;

To market our products and services to current and potential customers;

To manage claims or potential claims notified by or made against or otherwise involving our customers relating to insurance policies handled by us and to collect claims statistics/history;

To conduct market analysis and research;

To comply with our obligations under the applicable laws, regulations, codes of conduct or guidelines etc. issued by regulatory authorities/bodies in any jurisdiction.

Types of personal data kept, collected, used or disclosed by the Company



Personal data held by the Company may include:

Name-surname, gender and date of birth

Identification and authentication details such as ID no. and passport information

Document or information of marital status and family and/or beneficiary

Contact details such as address, phone number and email address

Details of employment, income, personal and business financial information including credit card information or bank account

Sensitive personal data such as medical treatments and health details

Details of other personal data required for insurance underwriting or management of claims processing

Details of insurance policies

Financial and investment products held

Claims history

Your login details to sign into the Company's websites/applications

Responses to the Company's surveys

Information of activities you participated

How is your personal data collected?

The Company may receive your personal data from two channels as follows.

The information is provided to the Company directly by you such as when the Company processes your application or requests for use of the Company's services or your volunteer to share your personal data in surveys or email correspondences or through other communication channels between the Company and you or access to the Company's website using cookies.

The information is provided to the Company by other sources, not directly from you such as searching your personal data from website or obtain information from third parties, for which the Company will notify and seek for your consent within 30 days from the date the Company collects personal data from you, except where exempted by law for the need to request consent from or notify you.

Collection, use and disclosure of personal data



When The Company collects personal data from any sources, the Company may disclose personal data to agencies or third parties with the consent of the data subjects only to the extent that it is necessary to do so, unless such disclosure is permitted by law. Personal data may be disclosed to agents, third parties, organizations or others as follows:

Affiliates or group companies

Contractual parties, service providers and business partners of the Company such as companies in the insurance business

Agencies or companies responsible for credit information

Banks

Government agencies with legal authority such as the Office of Insurance Commission (OIC), the Anti-Money Laundering Office, the Office of the National Anti-Corruption Commission, the Office of the Narcotics Control Board, the Social Security Office, the Revenue Department, the Legal Execution Department and courts

Other persons, agencies or organizations who are or may be involved in the business operations of the Company, such as financial auditors, risk surveyors and outsourcing companies

Other persons, agencies or organizations who are or may be involved in auditing, claims management and other services provided by the Company

Transfer of personal data outside of Thailand

When the Company transfers personal data to countries outside of Thailand, the Company will take steps to ensure that the destination countries or international organizations receiving personal data must have a sufficient standard of personal data protection, except that permitted by data subject or law/contract or for the benefit of public interests.

Retention of personal data

The Company may retain your personal data for as long as it is necessary to fulfil the purpose for which it was collected. In case of our business relationship ending or terminating, we will keep your personal data as required or permitted by applicable Thai laws such as Accounting Act and Anti-Money Laundering Act and Tax Law. We will cease to retain your personal data, or remove the means by which the data can be associated with you, as soon as it is reasonable to assume that such retention no longer serves the purpose for which the personal data was collected, and is no longer necessary for legal purposes.



Rights of Data subjects

Data subject has the following rights under the Personal Data Protection Act, B.E.2562 (2019).

The right to be notified about personal data

The right to request the Company to correct personal data

The right to withdraw their consent for the collection or processing of personal data

The right to terminate the use of personal data

The right to access, request for a copy or request to disclose any acquisitions of person data

The right to obtain and permit the transfer of personal data

The right to object to the collection, use or disclosure of their personal data

The right to request the Company to delete or destroy their personal data

The right to file complaints.

How we use cookies

The Company uses cookies or similar technologies to collect or receive data from The Company's website for use in improving efficiency of our service access via internet as well as use of provided services delivered through the Internet for the following purposes.

To ensure that you can sign in your account on the Company's website continuously.

To understand your website usage behavior for improvement to being able to use the website easier, faster and more efficient.

Privacy Policy of Third-Party Websites

This privacy policy address only privacy practices of the Company and use of The Company's website only. If you click any site links in the Company's website to access any third-party websites, the inclusion of a link on this Site does not imply that we or our affiliates endorse the practices of the linked website. We are not responsible for the privacy practices of any third parties. You must read and agree or disagree privacy policy of each third party when you visit their websites separately from ours.

Changes to the Privacy Policy



Kyoritsu Insurance Brokers (Thailand) Co., Ltd.

บริษัท เคียวริทสู อินชัวร์นส์ โบรคเกอร์ (ประเทศไทย) จำกัด

We will regularly revise the privacy policy to be in accordance with legal instructions, laws and regulations. We will post any updates of the privacy policy on our website from time to time.

Contact Us

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